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**National Centre for Financial Education**  
राष्ट्रीय वित्तीय शिक्षा केन्द्र

## **ADDENDUM**

**for**

### **Request for Proposal (RFP)**

**Design, Development, Implementation and Maintenance  
of a Mobile Application for NCFE  
(Document Reference Number: NCFE/2023-24/RFP/01)**

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The pre bid meeting for “Design, Development, Implementation and Maintenance of a Mobile Application for NCFE” (Tender Document reference No: NCFE/2023-24/RFP/01) was held on January 15, 2024. There were a numbers of queries from the prospective bidders in the said meeting. In addition, a few more queries were also received by email. Based on the queries, the following corrections and clarifications are provided in this addendum to the aforementioned tender.

## **1. CORRECTIONS TO THE RFP**

The following corrections are made to the original RFP document (Tender Document reference No: NCFE/2023-24/RFP/01)

### **1.1 Other terms and Conditions**

Section 6 (xxii) of the original RFP document is amended to read as follows:

Bidders qualifying to be under the category of “Micro and Small” industries and holding a valid registration certificate for goods and services proposed to be procured in this RFP shall be exempted from submission of EMD. The said exemption shall be provided to only those bidders who submit a copy of the said certificate (instead of EMD) in envelope-1 as mentioned in item 10 in Section 5.2.1 of the RFP. In case the bid document is being submitted by a consortium then the said exemption can be given only if the Lead Bidder of the Consortium holds the MSME Certificate.

### **1.2 Reports**

Section 9.1.1.x (f) of the original RFP document is amended to read as follows:

The back-office module shall have a facility to generate report(s) providing information regarding the usage of key features of the mobile application. Typically this could be in terms of number of users hitting the tabs of various key features on a daily basis. More details shall be arrived at during application design stage. The selected bidder must not use any plugins to generate reports.

### **1.3 Application hosting**

Section 9.5 (iv) of the original RFP document is amended to read as follows:

Host the mobile application on Google Play Store and Apple App Store. The selected bidder shall collaborate closely with the NCFE team to achieve this task. Any costs associated with the developer accounts for Google Play Store and Apple App Store, required for hosting the mobile application, shall be borne by NCFE.

## 1.4 Mobile APIs

Section 11.1.4 of the original RFP document is amended to read as follows:

The bidders are required to use API to access statistical data from NCFE website. The details of the underlying database structure of NCFE website shall be provided during the development process. In addition to that the bidders may be required to use the following external APIs. The purpose of using these APIs would be to extend the functionality of the mobile application.

- a. Facebook APIs.
- b. Twitter APIs.
- c. Google Maps APIs.

The use of the above mentioned APIs would be ascertained during drafting of the detailed functional requirements of the mobile application. Further, to the aforementioned, bidder may suggest additional APIs for seamless integration of features and functionality of the mobile application. APIs that are to be used in the mobile application shall be provided by NCFE and the subscription cost if any shall be borne by NCFE.

## 1.5 Mobile App Plugins

Section 11.1.5 of the original RFP document is amended to read as follows:

The bidders may be required to use the following plugins to minimize the design and development effort:

- a. Image Gallery Plugin.
- b. WebView Plugin.
- c. YouTube Plugin.
- d. Questionnaire Plugin, etc.

In addition to the above mentioned plugins bidders are required to list out the plugins in the Annexure XI (Proposed Technology Stack) provided in the RFP that will be used in the mobile application and the subscription cost of such plugins if any shall be borne by NCFE.

## 1.6 Delivery lead time

Section 13 of the original RFP document is amended to read as follows:

The selected bidder shall complete the entire scope of work as stated in section 9 including the deliverables mentioned in section 10 of the RFP and sign off the project within 120 Calendar days from the date of issuance of Work Order without fail. The bidder will hold a planning session with NCFE team soon after issuance of the Work Order and draw a detailed project plan.

## 1.7 Technical Criteria

Section 16.3.2 (1(a)) of the original RFP document is amended to read as follows:

a) Past Projects

Bidder must have developed two mobile applications in the past. The bidders are required to submit the Project completion certificate as per format in Annexure V provided in the RFP.

## 1.8 Technical Criteria

Section 16.3.2 (3) of the original RFP document is amended to read as follows:

The bidders shall make a presentation based on the guidelines provided in Annexure XII of the RFP. As part of the Presentation, the bidders are required to demonstrate a mobile application. Bidders may pick any **one of the mobile applications** from the past completed projects. Please note that the chosen applications must be mobile application only.

The key aspects to be demonstrated are:

- a) User Interface (front-end of the mobile application).
- b) The back-office module to monitor the content and User Interface of the front-end.
- c) Integration with other applications.

**Note:**

1. The bidder must include developers with adequate technical knowledge as part of the team in the team that would demonstrate the application.
2. The bidders must demonstrate the mobile application and it should not be as a PowerPoint Presentation.

## 2. CLARIFICATIONS

Sr. No.	Section No.	Section Name	Query from Bidder	NCFE's Response
1	NA	Domain service	Who will provide the domain for the back-office module	NCFE will provide the sub domain
2	NA	Multilingual	Does the mobile app to be developed for multilingualism	While NCFE does not require the mobile application to be developed in multiple languages, it is imperative that the application supports Unicode.
3	NA	NA	Could you please confirm if we can submit a SOW agreement instead of a Purchase Order?	SOW agreement can be submitted instead of Purchase Order provided the documents specifies the following : 1. Date of agreement.

				<p>2. Nature of the Work in adequate details.</p> <p>3. Value of the Work.</p> <p>4. Period of the Project.</p>
4	9.1.1(iv) & 9.1.1(v)	Announcements & Financial Literacy Messages	Only in App notifications are in scope. Push notification is not in scope. Kindly confirm.	Push notification is not within the scope. However, you are required to provide features mentioned in section 9.1.1(iv) & 9.1.1(v) of the RFP.
5	NA	NA	The mobile will not have offline capability to store content for viewing while offline. Kindly Confirm.	Only the selected features of the mobile application will be made available for offline viewing and it will be decided during requirements gathering.
6	NA	NA	The mobile scope excludes landscape mode and will only have portrait mode. Kindly confirm.	The mobile application must support both portrait and landscape mode.
7	9.1.3 (b)	Mobile Device Screen Resolution	The mobile scope excludes tablet resolution. Kindly Confirm.	We expect the mobile application to support the resolution provided in the section 9.1.3 (b) in the RFP for both mobile and Tablets.

\*End of Document\*